## <u>Holds</u>

Please place "a hold" on the item(s) through the **"eSearch for Teaching & Learning Resources"** if it has been borrowed by another user. Library staff will notify user by email after receiving the "on hold" item(s). User will collect it from the Lending Services Counter within <u>3 working days (from the date of notified email)</u>. Otherwise, the right of "on hold" application will be cancelled.

Borrower Type		Reserve Quota
Student		10
Staff	Teaching (Full-time / Part-time)	10
	Non-Teaching (Full-time / Part-time)	

## How to hold item(s):

- 1. Access the **"eSearch for Teaching & Learning Resources"** on the library website for searching items.
- 2. Please see the details of status after searching.
- 3. Library materials can only be reserved in the following situations:
  - -- On display (status: ON DISPLAY)
  - -- On loan (status: ON LOAN)
- 4. Click the "Request Item" and input the Patron Barcode and PIN, and then press "Sign in".
- 5. On the "Reserve Item" page, select available item(s) and click "Reserve".
- 6. "Item is successfully reserved" will be displayed if the item(s) successfully on hold.
- 7. The reasons for unsuccessful on hold are shown for reference.
- 8. Reserved items can be found at the "Items On Hold" from "My Account".